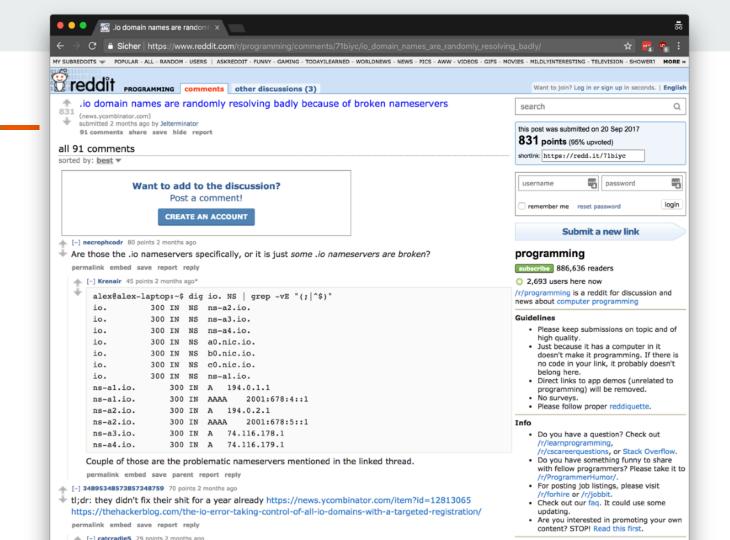
Is NoOps the new evil?

We got so good at DevOps that we need a new enemy!

DevOpsDays Warsaw 2017 Bastian Widmer - @dasrecht

Chris is right: EVERYTHING is a DNS problem



\$> whoami bastian

System Engineer at amazee.io

Open Source

Docker Containers in Production



Zurich, Switzerland

@dasrecht

Too many side projects!

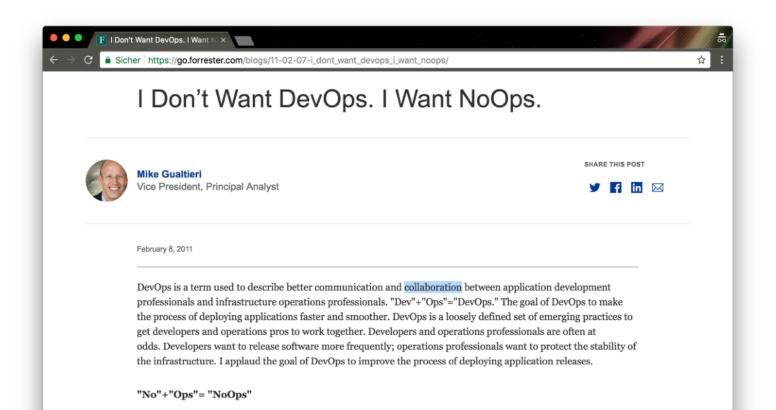
- DevOpsDays Zurich
- CommunityRack.org
- Running Tor Exit nodes for fun
- Working with real Containers





Agenda

- Enter NoOps
- NoOps Feelings
- DevOps Recap
- Our current stop on the DevOps journey
- Closer look at NoOps
- You won't loose your job



How do you feel when you hear NoOps?

NoOps ***

NoOps 💏 😨 😘

DevOps - Culture and Collaboration

Short reminder: What is DevOps?

Cultural Paradigm

Culture

Automation

Measurement

Sharing / Security

Who is really good at that DevOps thing?

Who has that feeling that everyone else is just much better at living the DevOps life?

Where are we on our DevOps journey?

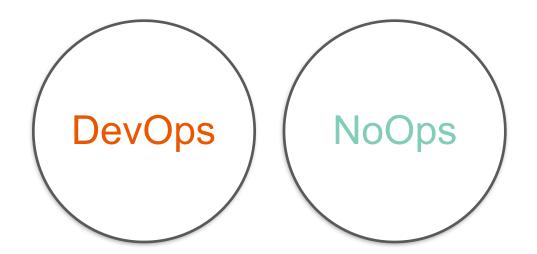
- Constant feeling "the others do much better than we do"!
- •We learned to collaborate better across timezones
- Automate as much as possible
- •Blameless Things happen let's improve
- •We open sourced our tooling

Where are we on our DevOps journey?

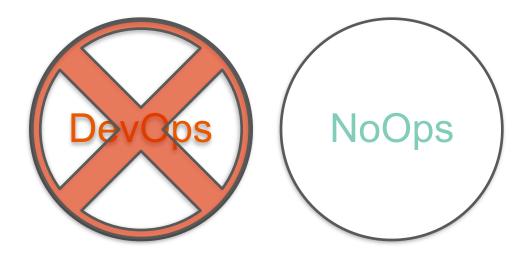
- •Infrastructure as code is developed and managed as such
- •We look at **NoOps** from various angles improving our processes and the customer experience
- •ChatOps We prefer direct customer communication via Chat instead of a ticketing system

Let's look at NoOps for a bit

What NoOps appears to be



What NoOps appears to be



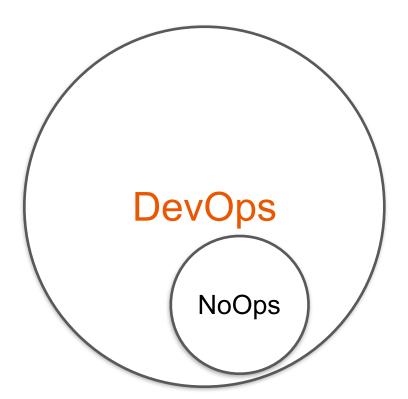
Back to the Article from 2011

The goal of NoOps is also to improve the process of deploying applications.

But, NoOps means that application developers will never have to speak with an operations professional again.

Of course, this is not just about getting virtual machine instances. It is also about release management. Ops can run this public, private, or hybrid infrastructure and give developers the tools they need to responsibly deploy applications faster.

It's actually this:



No worries! We're not getting rid of Operations anytime soon!

Not even with NoOps!

No worries!

- NoOps will not get rid of your job
- •Did Cloud Infrastructure put you work over the past 10 years?
- •Did Server-less Infrastructure magically let disappear all your worries over night?

Chances are high that you already adopted NoOps!

What is NoOps?

First of all: A huge misunderstanding!

It does not mean:

- Unmaintained Infrastructure
- Getting rid of the Operations Team

What is NoOps?

Operational Paradigm

Service Design - It just works™

Development does not need to talk to Operations for standard operation procedures

More power and **responsibility** for Developers

What is NoOps?

Operations is becoming a software development skill

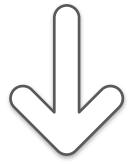
Important: This does not mean they can't consult Operations expertise at all!

Automation: Improve deployment processes

Ops loves NoOps-ing things! We should name it RelaxOps

Where and why do we adopt NoOps

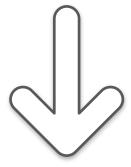
Customers: Can create new Environments in a self-service manner (they don't need to talk to OPS!)



Focus: Operations Team works on improving and enhancing the infrastructure

Where and why do we adopt NoOps

Specific Services: Do you really want to run a Mailserver for transactional mails?



Use external services: Amazon SES, Mailgun, Sendgrid

NoOps - Angles

Business - If the customer can use your solution without even needing to talk to you, you can scale much better

Operations - Adopting services and embracing NoOps will remove toil and enables your team to focus on the important tasks at hand.

DevOps

Culture and Collaboration

NoOps

Focus and Automation



Q&ABastian Widmer - @dasrecht

Resources

•NoOps Article - https://go.forrester.com/blogs/11-02-07-i_dont_want_devops_i_want_noops/